



Oadby and Wigston Borough Council

TO COUNCILLOR:

G S Atwal
L A Bentley
Ms A R Bond
G A Boulter (Chair)
J W Boyce

Mrs L M Broadley
F S Broadley (Vice-Chair)
D M Carter
Ms K Chalk
Mrs L Eaton

Mrs S Z Haq
Dr T K Khong
K J Loydall
R H Thakor

Dear Councillor et al

I hereby summon you to attend a meeting of the **SERVICE DELIVERY COMMITTEE** to be held at the **COUNCIL OFFICES, STATION ROAD, WIGSTON** on **TUESDAY, 5 JULY 2016** at **7.00 PM** for the transaction of the business set out in the Agenda below.

Yours faithfully

Council Offices
Wigston
27 June 2016

Mark Hall
Chief Executive

AGENDA

PAGE NO'S

1. **Apologies for Absence**
2. **Appointment of Substitutes**
To appoint substitute Members in accordance with Rule 4 of Part 4 of the Constitution.
3. **Declarations of Interest**
Members are reminded that any declaration of interest should be made having regard to the Members' Code of Conduct. In particular, Members must make clear the nature of the interest and whether it is 'pecuniary' or 'non-pecuniary'.
4. **Minutes of the Previous Meeting held on 22 March 2016** 1 - 9
To read, confirm and sign the minutes of the previous meeting in accordance with Rule 17 of Part 4 of the Constitution.
5. **Action List Arising from the Meeting held on 22 March 2016** 10
6. **Petitions and Deputations**
To receive any Petitions and, or, Deputations in accordance with Rule 24 of Part 4 of the Constitution.

7. Provisional Committee Outturn Report - 2015/16	11 - 17
8. Community Services Update	18 - 66
9. Disabled Facilities Grants (DFG's) and The Lightbulb Project	67 - 108
10. Private-Sector Empty Homes Strategy	109 - 111
11. Choice Based Lettings Options	112 - 114
12. Corporate Enforcement Update	115 - 117
13. Leisure Services Update	118 - 132
14. Customer Service Transformation Update	133 - 134
15. Facilities Services Update	135 - 136
16. Operations Services Update	137 - 139